

OUR COMMUNITY IMPACT



Empowered by ScionHealth

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WatertownRegional.com



If measured by major awards, 2024 marked another exceptional year for Watertown Regional Medical Center. We earned the prestigious “A” grade for hospital safety from The Leapfrog Group and the “Patient Safety Excellence Award” and “Specialty Excellence Award for Joint Replacement” from Healthgrades. We were included in Becker’s Hospital Review’s listing of Great Community Hospitals, and parent company ScionHealth presented us with its Platinum Award – the highest honor of its quality program – as well as the Monarch Award (presented to

Christine Kelsey, RN), the highest honor bestowed upon its caregivers.

These honors speak to the skilled, compassionate care we provide and the quality patient outcomes and experiences that result. And as this Community Benefit Report details, our impact often extends beyond our walls to impact the broader community’s health. It’s part of why our strong partnership with the Watertown area has flourished for more than a century.

You support our hospital as our patients (and often, employees), and we give back to the area as a large employer and taxpayer, one that continually invests in its facility and its people. We also champion local organizations that benefit the community, and provide a significant amount of care to those who could not otherwise afford it.

We are proud to have a positive impact on our community, and proud of the many awards earned while providing quality care. Our biggest honor, however, is having the privilege of being your partner in better health and a better community.

Sincerely,
Richard Keddington, CEO
Watertown Regional Medical Center

In 2024, we...



added **39 employed and affiliated providers** to our network



made more than **\$2 million in capital improvements**



distributed a **payroll of \$43 million** to more than 650 employees



donated more than **\$11.5 million** in healthcare services to those in need



paid approximately **\$5.5 million in taxes**

2024 Success Spotlight

Recruiting skilled clinicians to our hospital and community and supporting them in their new roles is critical to ensuring access to high-quality care across a broad spectrum of services. In 2024, we added 39 providers in such areas as Cardiology, Emergency Medicine, Family Medicine, General Surgery, Hematology/Oncology, Hospitalist, Nephrology, Neurology (Telestroke), Ophthalmology, Orthopedic Surgery, Pathology, Psychiatry (Telepsych), Radiation Oncology, and Radiology.

Investments in our facilities – from infrastructure to the latest healthcare technology – ensure that our hospital can continue to meet the community’s evolving healthcare needs. Last year, we spent more than \$2.1 million on capital improvements that included a surgical table for use with newly upgraded DaVinci Xi Robot, electric stretchers for Emergency Department, a new fetal monitor, and a retinal camera for our Eye Clinic.

Our greatest asset is our people, so we aspire to create an environment where talent is recognized, job satisfaction is valued, and our employees can effectively use their skills to provide high-quality care and service.

In 2024, we provided more than \$11.5 million in services to those in need of healthcare but without the means to pay.

We are proud to be a leader in the Watertown area, and our partnership with the local community is manifest in many ways, from being a large taxpayer and employer to being a supporter of several local organizations.

Sponsorships and Donations

It was our pleasure to be able to support numerous activities and organizations during 2024, including the following:

- » Bentzin Family Town Square
- » Education Foundation of Watertown (Jig Jog 5K)
- » Glacial Heritage Development
- » Greater Watertown Community Health Foundation
- » Kraemer's Make-a-Wish Golf Outing
- » Lights n Sirens
- » Rainbow Hospice
- » Riverfest
- » Rock River Community Clinic
- » Santa House
- » Tour Da Goose
- » Watertown Aquatics Team
- » Watertown Area Chamber of Commerce
- » Watertown Area YMCA
- » Watertown Area YMCA – Capital Campaign
- » Watertown EMS
- » Watertown Family Connections
- » Watertown High School
- » Watertown Police Department
- » Watertown Senior Fair

Board of Trustees

Officers

- Kathy Wagner**, *Chair*, Community Member
- Jason Polzin**, *Vice Chair*, General Manager of Global MR Applications and Workflow, General Electric Healthcare
- Richard Keddington**, *Secretary*, CEO, Watertown Regional Medical Center

Members

- Karen Carrig**, Retired CEO, Rainbow Hospice
- Sham Firdausi**, *CFO*, Watertown Regional Medical Center
- Vikram Goyal**, *M.D.*, Hospitalist
- Katey Higgins**, Realtor, Realty Executives
- Abbey Kuehn**, Assistant Director of Public Health, Watertown Department of Public Health
- James Meade**, *M.D.*, Chief of Staff, Watertown Regional Medical Center
- Sajjad Nasir**, *M.D.*, Neurology Clinic Physician
- Dana Stinnett**, *APNP*, Family Practice Provider, Johnson Creek Clinic
- Jeffrey Van Beek**, *M.D.*, Radiologist

Accreditations/Certifications

- American College of Cardiology – Chest Pain Center
- “Baby Friendly” designation from Baby-Friendly USA



Economic Impact

Charity and other uncompensated care	\$11,594,307
<i>(Includes charity care, uninsured discounts and uncompensated care)</i>	
Community benefit programs	\$1,202,955
Financial contributions	\$653,055
Professional development	\$253,934
Tuition reimbursement	\$27,723
Physician recruitment	\$116,565
Community health services	\$151,678
Taxes paid	\$5,462,772
Property and other taxes	\$480,095
Provider taxes	\$1,814,353
Payroll taxes	\$3,030,621
Local sales taxes	\$12,518
State sales taxes	\$125,185

2024 TOTAL: \$18,260,034

Charity care and other uncompensated care include charity care, uninsured discounts, and uncompensated care. Physician recruitment costs include recruitment costs and support of new physicians' initial practice establishment in the community. Payroll includes consolidated salaries, wages, benefits, and contract labor costs. Capital investments include facility expansions/renovations, equipment purchases, technology replacement, information technology additions/updates, and routine facility upkeep and maintenance. All references to “ScionHealth” or the “Company” used in this release refer to subsidiaries of Knight Health Holdings, LLC.

Watertown Regional Medical Center is part of ScionHealth, a health system focused on driving innovation, serving its communities, and investing in people and technology to deliver compassionate patient care and excellent health outcomes. Based in Louisville, ScionHealth operates more than 80 community and specialty hospitals in 28 states. ScionHealth strives to deliver on its promise of high-quality, patient-centered hospital care by empowering the hands that heal to do what they do best. For more information, please visit [ScionHealth.com](https://www.ScionHealth.com).